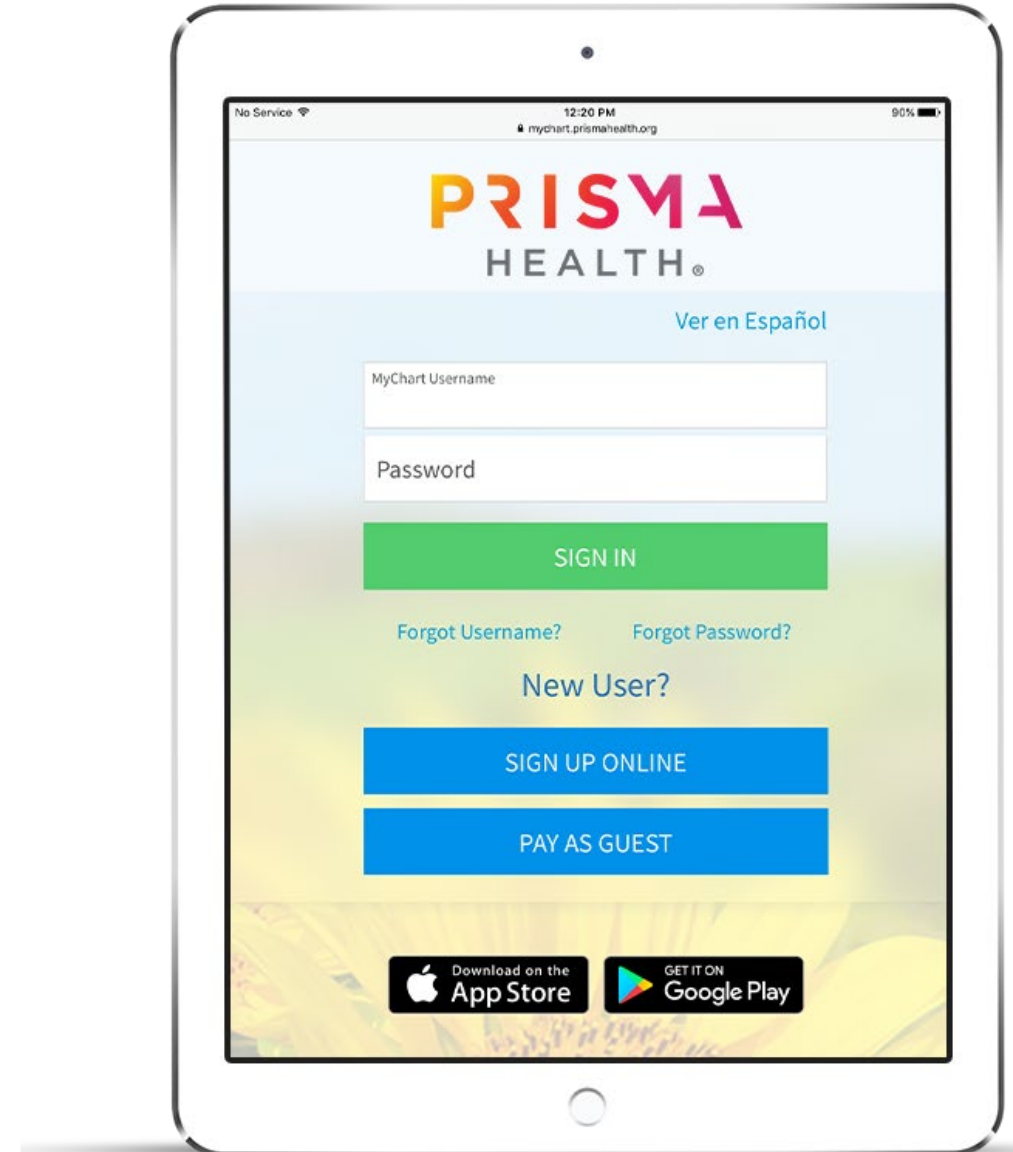


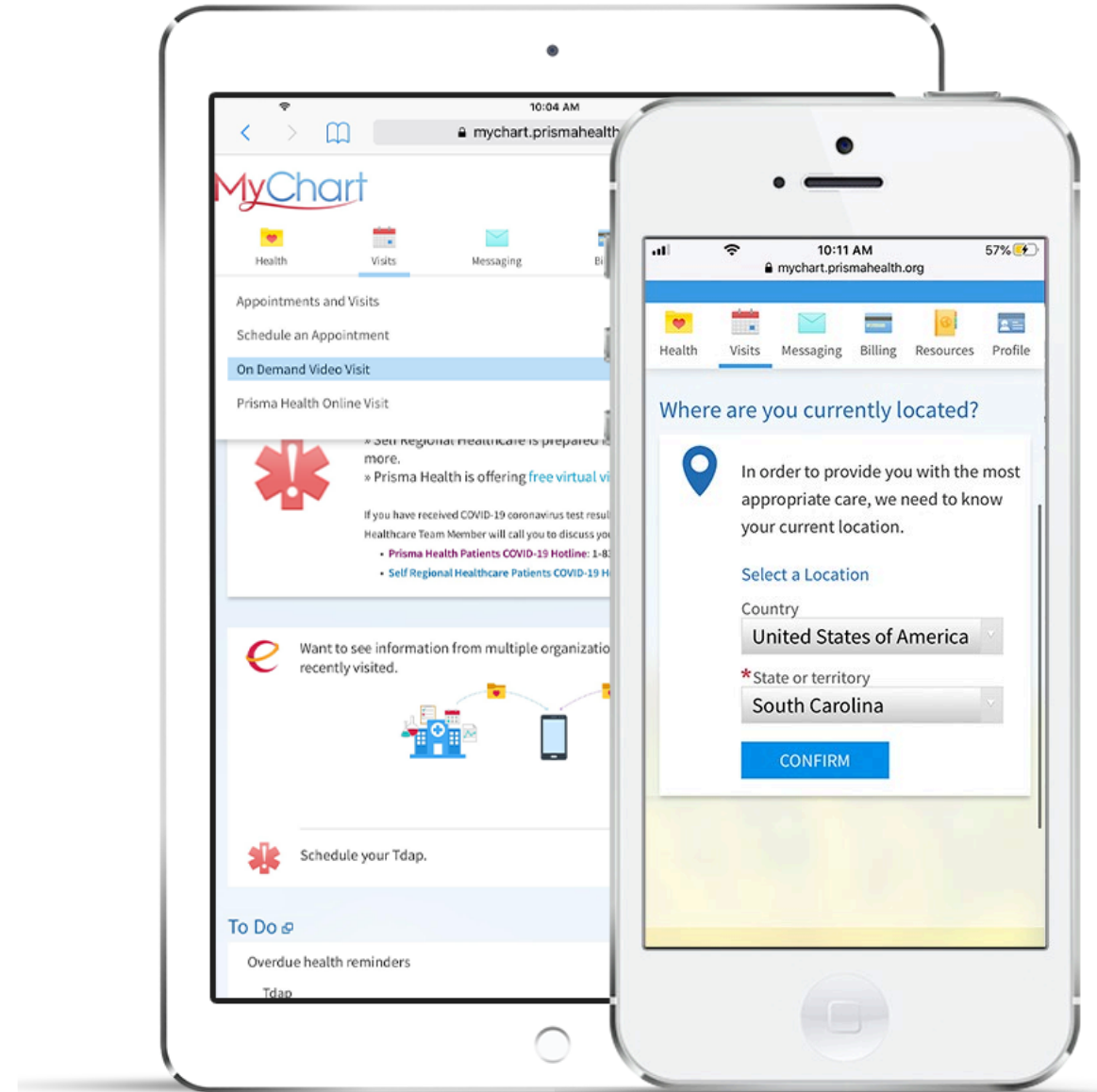
# On Demand Visits in MyChart

- Visit [mychart.prismahealth.org](https://mychart.prismahealth.org) on your desktop or mobile device.
- Log into your account or register for a free MyChart account.
- If you are a proxy for a patient, please be sure you are logging into the correct patient account.



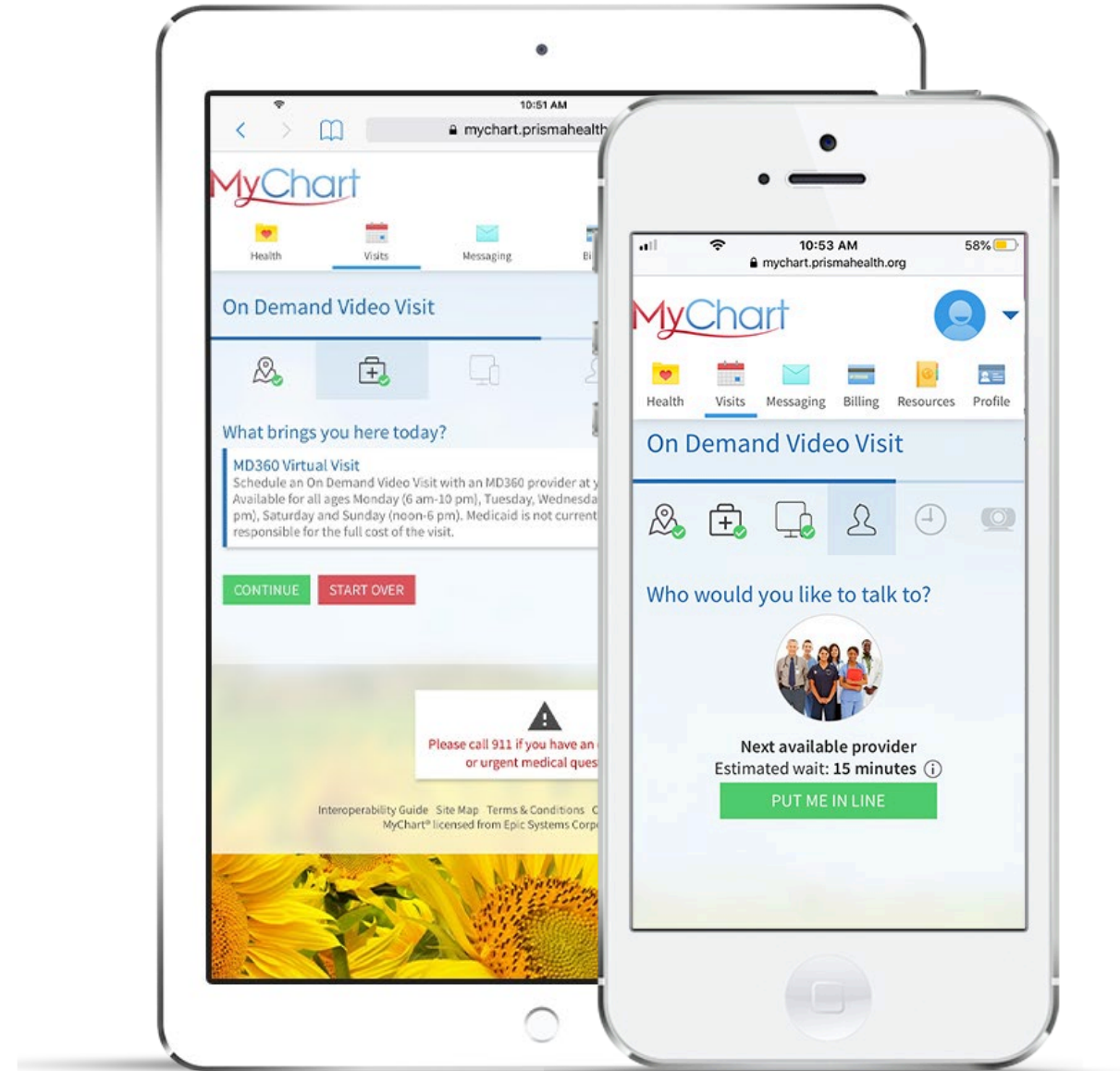
# On Demand Visits in MyChart

- Once you've logged in, select the "Visits" tab near the top and choose "On Demand Video Visit."
- On the next screen you'll be asked to confirm which state you live in.



# On Demand Visit in MyChart

- Select “MD360 Virtual Visit”.
- Confirm that your desktop or mobile device is compatible.
- Select “put me in line” and you’ll be seen by the next available provider.



# Download the MyChart App

This free app is available for Apple and Android devices. The MyChart app provides fast, secure access and additional features including:

- Add appointments to your calendar on your mobile device
- Get directions to your appointment



# What is a proxy?

A proxy user can access another person's MyChart account with their permission.

Examples:

- Parent accessing their child
- Child of a senior adult
- Spouse or significant other

Additional information is available under the Health tab in MyChart.

