

# Download the MyChart App

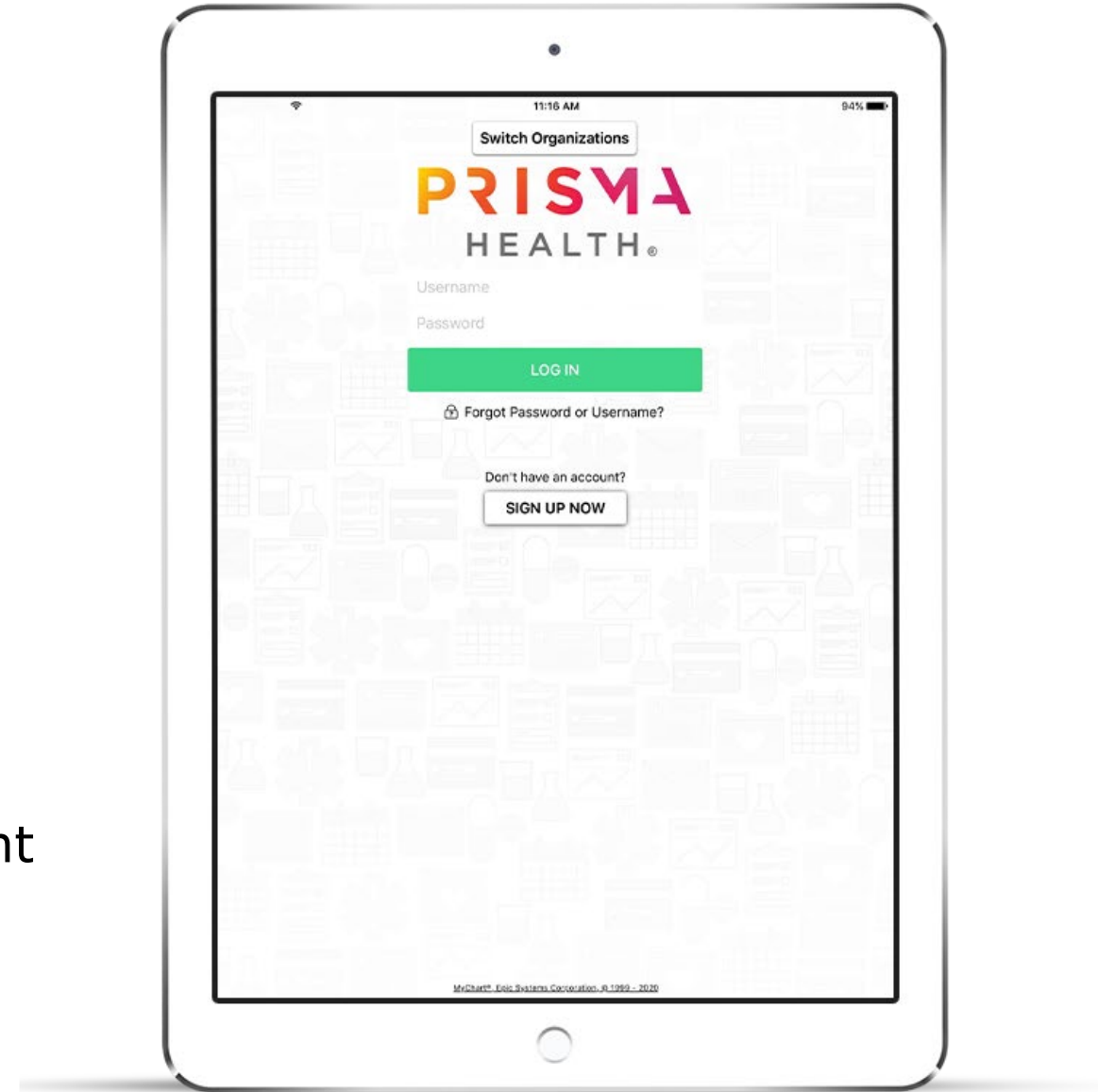
This free app is available for Apple and Android devices. The MyChart app provides fast, secure access and additional features including:

- Access MD360 Virtual Visits
- Add appointments to your calendar on your mobile device
- Get directions to your appointment



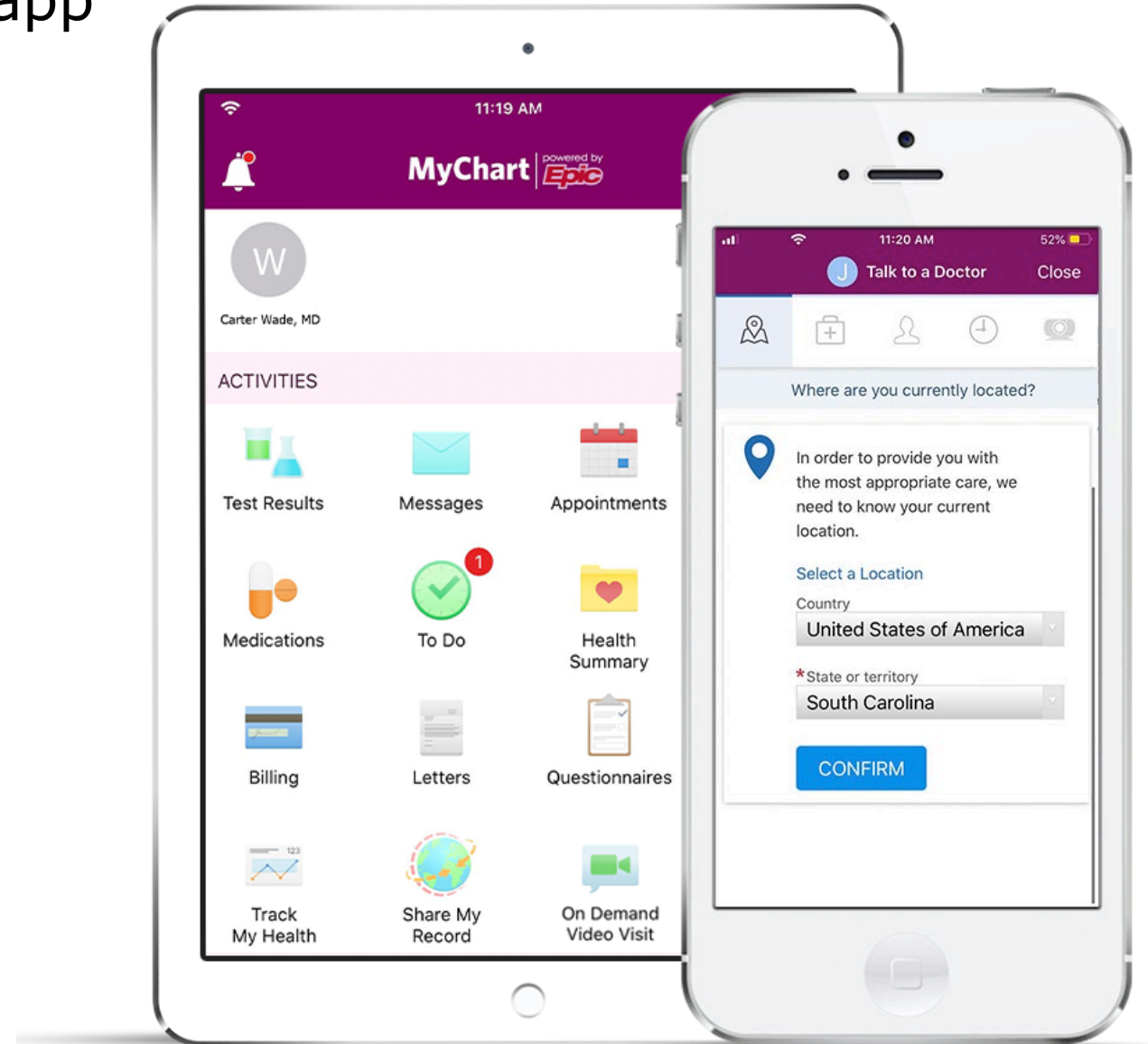
## On Demand Visits in the MyChart app

- If this is your first experience with the MyChart app, choose Prisma Health when prompted to select an organization.
- Log into your account or register for a free MyChart account.
- If you are a proxy for a patient, please be sure you are logging into the correct patient account you wish to schedule.



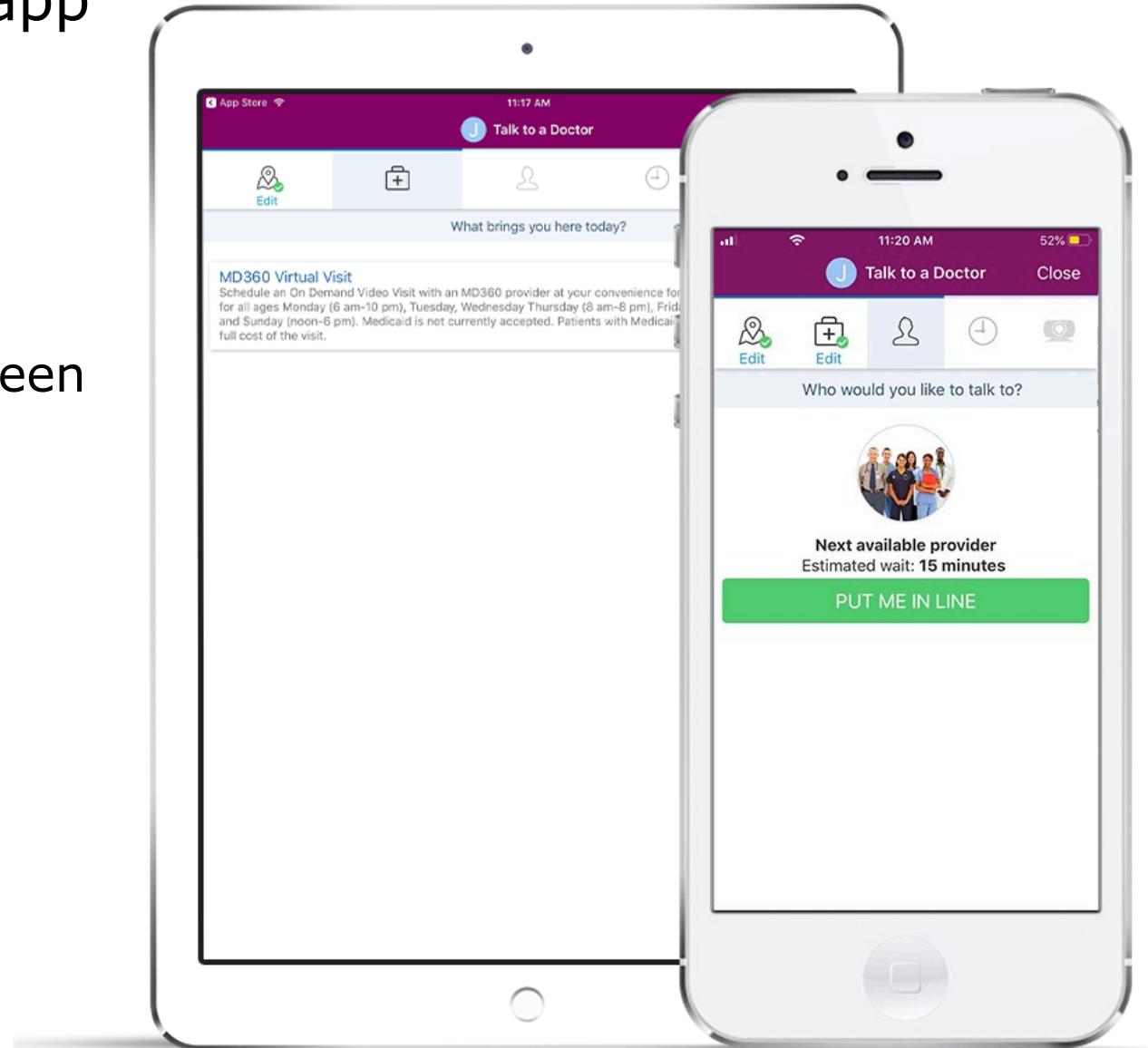
## On Demand Visits in the MyChart app

- From the home screen, select “On Demand Video Visit.”
- Next, confirm which country and state you live in.



## On Demand Visits in the MyChart app

- Click on “MD360 Virtual Visit.”
- Select “put me in line” and you’ll be seen by the next available provider.



# What is a proxy?

A proxy user can access another person's MyChart account with their permission.

Examples:

- Parent accessing their child
- Child of a senior adult
- Spouse or significant other

Additional information is available under the Health tab in MyChart.

